



This FAQs and troubleshooting guide was compiled to assist you in setting up and using your DistancePro device and accompanying smartphone app. If you do not see your issue listed, or if you need further assistance, please contact us and we will be happy to assist you.

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What smartphones are compatible with the Distance Pro device and app?

The DistancePro and accompanying app are compatible with iPhone 4s or newer (running iOS 9.0 or later), and Samsung Galaxy S4 or newer (running Android version 4.3 or later).

Do I need to have my phone on me while golfing?

The DistancePro provides distances by utilizing your smartphone's GPS hardware. The distance data is transmitted via **Bluetooth® wireless technology**. Your DistancePro device must be within 30 meters (33 yards) of your smartphone to maintain connectivity; however, the closer the phone is to your location, the more accurate the distance information will be.

What is the range of Bluetooth connectivity between the Distance Pro device and my smartphone?

The Bluetooth connectivity range is up to 30 meters (33 yards) with a clear line-of-sight.

Are there any fees to use the app?

The DistancePro app is 100% free of charge to customers that purchase the DistancePro GPS glove. A product ID is required when registering to unlock app functionality.

Where do I find the Product ID?

The product ID is printed on the back of the DistancePro device. It is a 12-digit alphanumeric sequence beginning with "ZFPD."

How long does the DistancePro battery last?

The coin cell battery used in the DistancePro provides over 400 hours of golf. *Note: firmware updates may require, and will be faster with, new batteries.

How much of my smartphone battery does the app use?

This is dependent upon how often your smartphone display is powered on to use the overhead map view and accompanying features. By utilizing your DistancePro device for distances at a glance and minimizing the amount of time the smartphone display is powered on, you can increase your smartphone battery life on the course by up to 400% in comparison to other smartphone apps.

Zero Friction DistancePro FAQs & Troubleshooting Guide

What is energy mode?

Energy mode is a battery-saving feature. When enabled, the phone will stop displaying the overhead course view. GPS is still enabled in Energy Mode, so accurate distances are still provided.

What type of battery does the DistancePro use?

The DistancePro uses a CR2025 battery. Compatible batteries include CR2025, 2025, ECR2025, DL2025, BR2025, 280-205, 5003LC, and SB-T14.

Does the DistancePro app use any data?

Yes, mobile data is required in order to access the iGolf course database, as well as Apple Maps and Google Maps to display the overhead course views.

Is the DistancePro display readable in direct sunlight?

The DistancePro uses a transfective display that allows it to be highly readable in direct sunlight.

How do I setup my DistancePro device and app?

First, download and install the app to your smartphone through the App Store or through Google Play. To unlock app functionality, you will need to register using the “Register” option from the App home screen. You will need the Product ID that is printed on the back of the device to complete the registration. After you are registered, select the “Settings” option (gear icon in the upper right corner) on the app. Power your DistancePro device on by pressing either button, then select the “Pair Bluetooth” button on the Settings screen of the app. Once the device is paired with your smartphone, you are ready to play golf!

Is the DistancePro waterproof?

The DistancePro waterproof rating is IPX7. This means that the DistancePro device is waterproof to a depth of 1 meter for short periods of time. It is advised that you do not intentionally submerge your DistancePro if it is not necessary to do so.

How do I update my DistancePro?

You may check for updates via the app. From the app home screen, select the “Support” button. From the Support screen, select the “Check for Updates” button. If an update is available, you will be taken to either the App Store or Google Play and prompted to update. The next time your DistancePro and your smartphone are paired, the app will update the DistancePro device firmware.

The course that I want to play has either been updated recently or is not listed. How can this be remedied?

Occasionally, courses may renovate, or you may come across a rare course that is not yet mapped by iGolf. Mapping update requests and new course mapping requests may be submitted to courseupdate@l1inc.com. Mapping requests are generally processed and ready within 7 – 14 days of submission.

My DistancePro occasionally displays inaccurate distances. What can I do?

If a course has recently been renovated, the mapping will need to be updated. Mapping update requests and new course mapping requests may be submitted to courseupdate@l1inc.com. Mapping requests are generally processed and ready within 7 – 14 days of submission.

How do I manually advance holes?

As the DistancePro app will automatically advance holes as you play through the course, the need to manually advance holes is rare. In those rare instances in which the need to manually advance arises (such as a shotgun start in a tournament), there are 2 ways to manually advance holes:

- On the DistancePro device, press the right button to advance to the next hole, or press the left button to switch to the previous hole.
- On the DistancePro app, the map view screen includes 2 buttons just below the header. The button on the right advances to the next hole, the button on the left switches to the previous hole.

How many courses are available?

The iGolf database is the #1 Golf GPS database, and includes tens of thousands of courses across the globe, including over 35,000 courses in North America (the United States, Canada, Mexico, Puerto Rico), Australia, New Zealand, the United Arab Emirates, Europe (the United Kingdom, Ireland, Sweden, France, Italy, Spain, Portugal, Germany, Austria, Belgium, Switzerland, the Netherlands, Finland, Denmark, Norway, and many others), South Africa, and throughout Asia.

Is the DistancePro tournament legal?

The DistancePro complies with USGA and R&A regulations, and is thereby tournament legal as allowed by local rules. When competing in tournaments or league play, always make sure to be aware of, and comply with, local rules.

How do I change the unit of measurement from yards to meters?

On the app home screen simply select the “Settings” option (gear button in the upper right hand corner). From the Settings page simply press the “Unit of Measure” button to toggle between options (yards or meters). The setting that is showing is the active setting.

How do I power the DistancePro device on?

To power the DistancePro device on, simply press either button on the device.

How do I power the DistancePro device off?

To power the DistancePro device off, close the app. The DistancePro will display an “Out of Range” message. This message includes a “Power Off” option which is executed by pressing the left button on the device.

The course map is not displaying. Where is the overhead view?

A data connection is required to use the app and display the overhead course views. Make sure that data connection is enabled in your smartphone’s settings, and that your phone is showing that it has signal.

Can I measure the distance of my drives and other shots?

Yes. From the map view screen in Golf Mode, there is a “Shot” button at the bottom. To measure the distance of any shot, press this button in the location from which the shot was taken; this location is set to zero (point A). As you move toward your ball, the DistancePro app measures the distance. When you are standing by your ball (point B), the distance shown is the total straight-line distance between points A and B.

Can I attach the DistancePro to any glove?

The DistancePro was designed specifically to attach to any standard Zero Friction magnetic ball marker glove. The GPS device is transferrable to the Zero Friction Johnny Miller Motion-Fit glove, the Men’s Synthetic Magnetic Ball Marker Glove, and the Ladies’ Synthetic Magnetic Ball Marker Glove.

How do I remove the DistancePro device from the current glove?

When you are ready to transfer the DistancePro device to a new glove, simply unscrew the bolt by hand or by using a 5/32” Allen key.

How do I replace the battery?

The battery door is located on the backside of the device and can be removed using a coin. Turn counter clockwise until the arrow on the door aligns with the arrow on the device and remove. Use only the following batteries: CR2025, 2025, ECR2025, DL2025, BR2025, 280-205, 5003LC, and SB-T14. To replace the door, align the arrows on the door and case, then turn clockwise.